IOWA STATE UNIVERSITY

The Collaborative on Academic Careers in Higher Education (COACHE) **2021 Faculty Satisfaction Survey**

Nature of Work: Service

COACHE definition:

Service is infused in the ethos of faculty life: service to the discipline and university.

Dissatisfaction can occur from:

- Committee work is unproductive or unfulfilling.
- Colleagues evade service commitments.
- Service is not recognized in evaluations or advancement and promotion cases.

Questionnaire items with the highest percentages:

91% were satisfied with the number of student advisees.

found the committees they were offered attractive.

were satisfied with the number of committees they were part of.

within our peer group in all three categories!

Questionnaire items with the lowest percentages:

were able to balance teaching/research/service. were satisfied with the support for faculty in leadership roles. were satisfied with the support for being a good advisor.

#1 among in our peer group!

Promising action items:

- Enhance department awareness about the flexibility of the Position Responsibility Statement.
- Cultivate strategies for balancing position responsibilities.
- Provide professional development on best practices in advising.
- Elevate recognition of leadership successes.