The Collaborative on Academic Careers in Higher Education (COACHE)
2021 Faculty Satisfaction Survey

Facilities and Work Resources

**COACHE definition:**
The physical workplace (e.g., office, lab, research or studio space, equipment, classrooms), plus technology, administrative work, and improvements to teaching.

**Dissatisfaction can occur from:**
- Lack of facilities appropriate for the work.
- Insufficient technology, administrative, and teaching resources.

**Questionnaire items with the highest percentages:**

- **94%** were satisfied with available library resources.
- **90%** were satisfied with their office space.
  
  #1 among in our peer group!

**Questionnaire items with the lowest percentages:**

- **70%** were satisfied with clerical/administrative support.
- **67%** satisfied with time spent on administrative tasks.

**Promising action items:**
- Invest in administrative support.
- Enhance administrative support efficiency and effectiveness.
- Strengthen climate to foster administrative support.

“More administrative assistance.”